

1341 requests for help in 2017-18

Demand for service increasing each year

38% involved intensive Support

Increasing number of families presenting in crisis/ on the edge of crisis

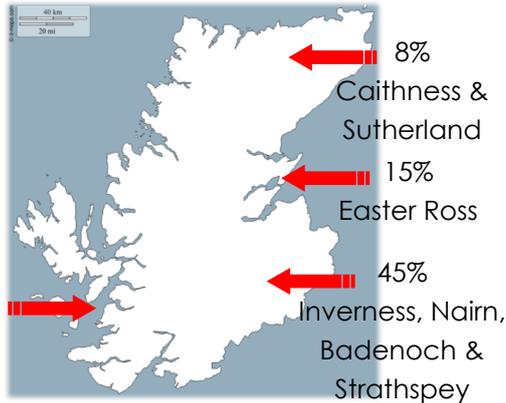
46% of requests direct from parent/carer/relative; 52% from professionals

We are trusted by parents

Celebrating 25 years of CHIP+ 1993-2018



5%
Wester Ross,
Lochaber,
Skye &
Lochalsh



We support families living throughout Highland

Map shows requests for help based on child's location (where known)

We cover the full range of ASN — anything which means a child needs more, or different, support to another child the same age to achieve their potential.

51% of requests were about children with neurodevelopmental conditions such as Autism

15% were about children who are struggling but have no diagnosis

8.5% of requests were about children with complex ASNs

Working in partnership to seek the best outcomes for families

E.g. 22 parent-carer info sessions delivered with the National Autistic Society, Dyslexia Roadshow with Dyslexia Scotland, ASN Improvement Group, Carers Improvement Group

80% of initial contact was face-to-face or over the phone



We provide warmth and empathy in a digital age where people feel increasingly isolated

Key outcomes:

*Reduced isolation
Improved family lives
Increased knowledge
Increased resilience
Early intervention avoiding escalation to crisis
De-escalation of crisis
Relieved pressure on statutory services*

53% of requests for help have an education focus e.g. accessing additional support for learning, supporting transition.

Other key topics: condition specific information, accessing services, Child's Plan support, funding & benefits, support groups, signposting to services & resources

What parents tell us:

"CHIP+ made a massive difference to us. Without their help I wouldn't be where I am today and nor would my children."

"CHIP+ made an immeasurable difference, changed our lives for the better."